Where to Get Help in Your Online Classes

Having difficulties in your online class and not sure who to contact?
Use this guide to find the right resource for the help you need.

Technology Help

Having trouble logging in, resetting your password, accessing your USI account, or using technology? Contact the IT Help Desk for troubleshooting and technical support.

IT Help Desk
812-465-1080 | it@usi.edu

Online Learning Support

Need help navigating the online learning experience or finding the right resources? Reach out to Online and Adult Learning for guidance and support.

Online and Adult Learning
812-465-1010 | online.learning@usi.edu

Blackboard Help

Have questions about course materials, assignments, or navigating Blackboard? Reach out to your instructor first for course-specific questions. For technical issues with Blackboard, contact USI Blackboard Support through IT.

USI Blackboard Support
812-465-1080 | it@usi.edu

Accessbility Services

Need accommodations or support related to a disability? Contact Disability Resources to learn about available services and accommodations.

Disability Resources
812-464-1961 | usi1disres@usi.edu

Academic Support

Need help with course content or assignments? Ask your instructor first, then turn to the Academic Success Center for tutoring, writing assistance, and additional support when needed.

Academic Success Center
812-464-1743 | academic.success@usi.edu

Still not sure where to turn?

Contact Online and Adult Learning. We'll help point you in the right direction.

812-465-1010 | online.learning@usi.edu

USI
Online and Adult Learning